



## Apicbase – Enterprise Implementation Manager

### Who are we? What will you own?

Apicbase is a fast-growing SaaS scale-up transforming how hospitality and food & beverage businesses run their operations. International restaurant groups, hotel chains, and foodservice operators trust our platform.

This is a senior role. You own enterprise rollout programmes from signed contract to go-live — multi-country, multi-brand, often across hundreds of locations. You make a powerful food management platform work in complex real-world environments: POS and ERP integrations, procurement flows, and multi-location operations.

Concretely, here's what you'll own:

- Lead end-to-end enterprise implementation programmes, from kickoff to go-live
- Run steering committees and manage C-level stakeholders on the customer side
- Own scope, timelines, risks, and delivery outcomes
- Set up and validate integrations (POS, ERP, suppliers)
- Drive organisational change across multi-location, multi-country operations
- Own go-live validation and formal customer sign-off

### What you bring

- 5+ years leading implementation or transformation projects, ideally at a consultancy, system integrator, or enterprise software vendor
- Proven experience with enterprise clients: steering committees, executive stakeholders, formal project governance
- Experience with integrations in complex landscapes (POS, ERP, APIs)
- Strong analytical and problem-solving skills; comfortable with ambiguity
- A structured, ownership-driven way of working
- Fluent English; Dutch is a strong plus
- PRINCE2, PMP, or similar certification is a plus

### What will we offer

- The intellectual challenge of consulting complex clients, real transformation without utilization targets, staffing roulette, or constant travel
- A senior position with direct impact on Apicbase's growth trajectory: you shape how enterprise delivery works here
- Real ownership: your programmes, your clients, your way of working

- Competitive salary package in line with your experience, including group insurance, outpatient coverage, and hospitalization insurance
- Cafeteria plan: lease a bike, buy electronics or extra holidays, and keep more net income
- Professional development through coaching and a culture that invests in its people
- A bright, modern office in the heart of Antwerp and a tight-knit, driven team
- A front-row seat to scale-up life: fast decisions, visible results